

I. Introduction

Statewide Vendor Registration is an Internet application that allows companies and individuals to register for North Carolina E-Procurement. By completing the registration, it allows companies to receive purchase orders for State Agencies, Community Colleges and School Systems. This registration also allows companies to respond to information solicitations for price quotes from those same entities by using eQuote.

This guide will provide detailed steps to complete the registration process. If there are any questions during the registration, please contact the NC E-Procurement Help Desk via phone at 888-211-7440, option 2, or via email at epservice@its.nc.gov.

Note: Per North Carolina State Term Contract requirements, only vendors and distributors registered with the Statewide Vendor Registration site are eligible to receive purchase orders. Both vendors and distributors are required to register within two (2) business days of notification of contract award.

II. Vendor Registration Login Page

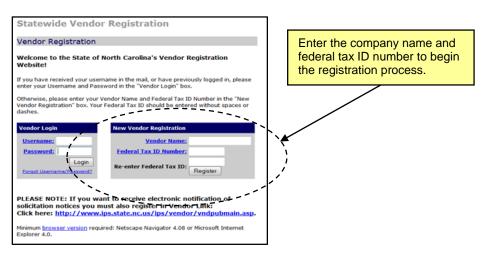
- 1. Navigate to https://vendor.ncgov.com to begin registration.
- 2. On the right side of the page, enter the company name in the 'Vendor Name' field and the company's federal tax ID number (without the dashes) into the 'Federal Tax ID Number' field. The federal tax ID number is also known as the Federal Employer Identification Number (FEIN). The 'Vendor Name' is the legal name of your business.

Note: The 'Vendor Name' field has a maximum length of 30 characters (including spaces, punctuation, and special characters). Please enter as much of the company's name as will fit in the free-text field.

Note: Individuals registering with NC E-Procurement should enter their full legal name in the **'Vendor Name'** field and their Social Security Number in the **'Federal Tax ID Number'** field (without the dashes).

Note: Sole proprietorships registering with NC E-Procurement should enter the company's name in the '**Vendor Name**' field and the owner's Social Security Number in the '**Federal Tax ID Number**' field (without the dashes). The owner's full legal name will be entered later when entering the name that appears on the 1099 form on **page 6** of this guide.

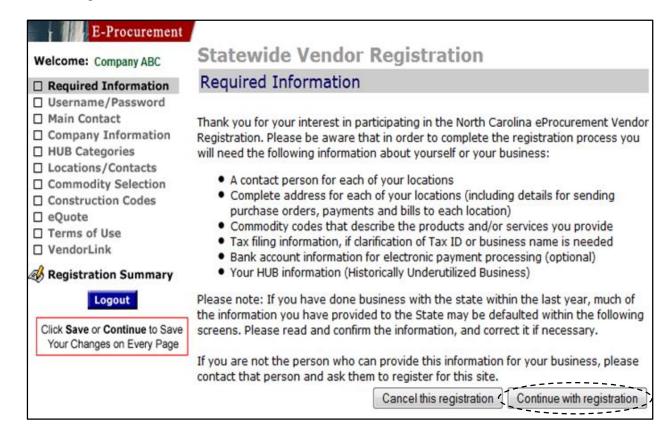
3. Click 'Register' to begin the registration process.





III. Required Information

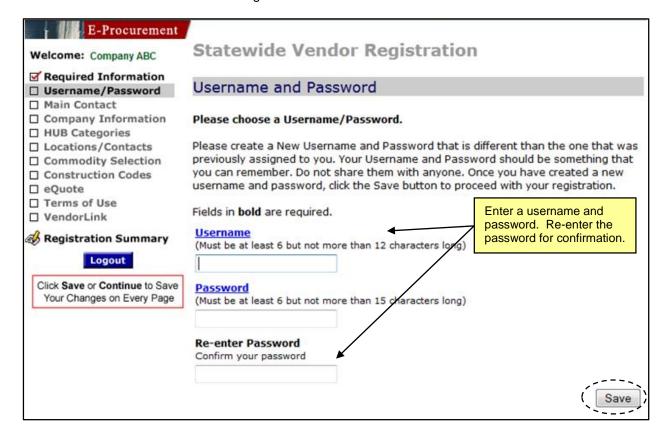
1. Read the information listed on the 'Required Information' page and click 'Continue with registration.'





IV. Username/Password

- 1. Create a username and password for the account. The username should be 6-12 characters long and the password should be 6-15 characters long.
- 2. Click 'Save' to continue with registration.



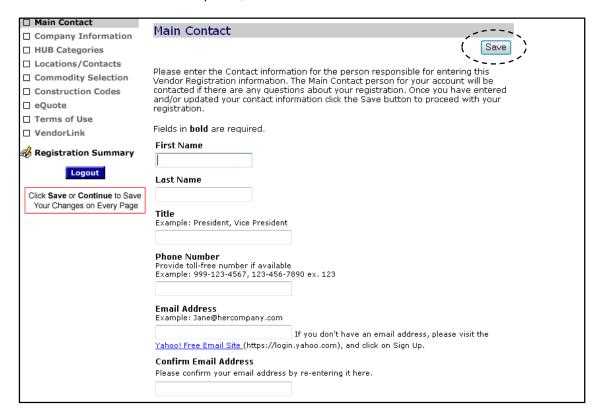


V. Main Contact

1. Complete the 'First Name', 'Last Name', 'Title', 'Phone Number' and 'Email Address' for the person responsible for completing the registration. This person will be contacted if there are any questions in the future about the account.

Note: Enter the phone number in 999-999-9999 format. If the Main Contact has an extension, include this information in the '**Phone Number**' field. The format of the extension is '**ex. 999**.'

2. Once the information is completed, click 'Save.'





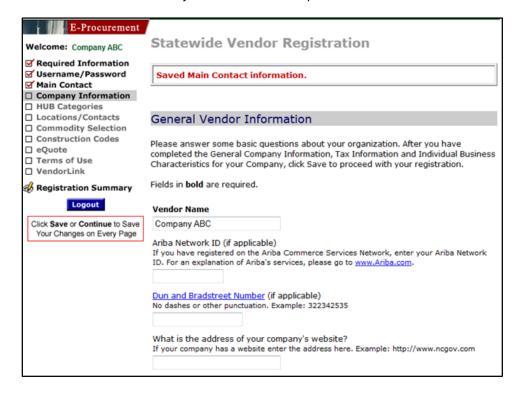
VI. Company Information

- 1. The 'Company Information' page will answer basic questions about the organization.
- 2. Complete the Information in the 'General Vendor Information' section:
 - a. Vendor Name Defaults based on the information entered for the 'Vendor Name' when beginning the registration. This is the legal name of your business and will be how buyers with the State of North Carolina find your business in the system. If you are doing business as an individual, please use your full legal name. The 'Vendor Name' can be changed at any time.

Note: The '**Vendor Name**' field has a maximum length of 30 characters (including spaces, punctuation, and special characters). Please enter as much of the company's name as will fit in the free-text field. Proactively providing buyers with the shortened name can help avoid confusion

- b. **Ariba Network ID** If the company has registered on the Ariba Commerce Services Network, the Ariba Network ID should be entered in this field. If the company does not have an Ariba Network ID, the field should be left blank. For an explanation of Ariba Services, visit www.ariba.com.
- c. Dun and Bradstreet Number The Dun and Bradstreet Number is a worldwide method of classifying businesses. The number can be used to uniquely identify a business, or to link it to other entities within a corporation. If the company does not have a Dun and Bradstreet Number, this field should be left blank.
- d. What is the address of your company's website? Enter the website for your company in this field. If your company does not have a website, the field can be left blank. The website should be in the following format: http://www.ncgov.com.

Note: For individuals, the Ariba Network ID, Dun and Bradstreet Number, and Company Website will more than likely not need to be completed.





- 3. Complete the 'Tax Information' for the company.
 - a. **Federal Tax ID Number** This is not an editable field. The Federal Tax ID number is defaulted from the information entered when beginning the registration.
 - b. Name that appears on 1099 form If a 1099 form should be prepared to report payments received to the IRS, enter the name that should appear on the form here. This field has a maximum length of 30 characters (including spaces, punctuation, and special characters).

Note: The full legal name of an individual or an owner of a sole proprietorship should be entered in this field as it would appear on the 1099 form. Tips for registering as an individual or sole proprietor may be found in the <u>Registering with NC E-Procurement - Individuals/Sole Proprietors Job Aid.</u>

c. **Do you Factor your Receivables to an external third party?** – If another business entity should receive payment for the goods or services provided by your company, the information should be specified here. The vendor's name, address and phone number should be listed in the field.

| Tax Information |
|---|
| <u>Federal Tax ID Number</u> 998877889 |
| Name that appears on 1099 form (if different from above) |
| Do you <u>factor your receivables</u> to an external third party? |
| Yes No If you answered Yes to the previous question, please provide Name, Address and Phone of the external third party to which you factor your receivables: |
| ^ |
| T |



4. Complete the 'Individual and Business Characteristics'

 a. Check all boxes that apply when describing the company. If none listed apply, the fields should be left blank.

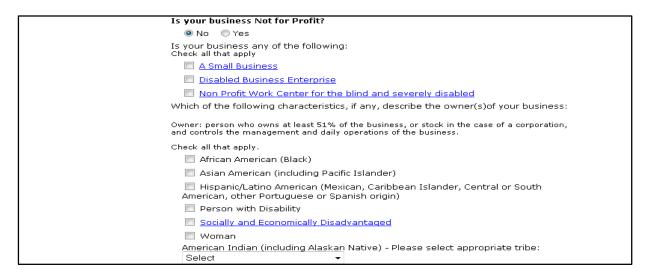
Note: Individuals and sole proprietorships registering with a Social Security Number MUST select 'Individual.' Tips for registering as an individual or sole proprietor may be found in the Registering with NC E-Procurement - Individuals/Sole Proprietors Job Aid.

| Individual and Business Characteristics |
|---|
| Check all that apply. |
| Corporation |
| ☐ <u>Individual</u> |
| Partnership |
| Sole Proprietorship |
| ■ Medical/Health Corporation |
| Sub-Chapter S Corporation |

- Is your business Not for Profit? Change the radio button to 'Yes' or 'No' depending on whether or not the company is a non-profit organization.
- c. **Is your business any of the following:** Check any boxes that apply. If none listed apply, the fields should be left blank.
- d. Which of the following characteristics, if any, describe the owner(s) of your business: Check all fields that apply. If none apply, the fields should be left blank.

Note: An owner is described as a person who owns at least 51% of the business, or stock in the case of a corporation, and controls the management and daily operations of the business.

Note: Any characteristics that are blue and underlined are hyperlinks that will take users to a new window providing a brief description of each characteristic.





Please refer to the below table for guidance selecting business characteristics:

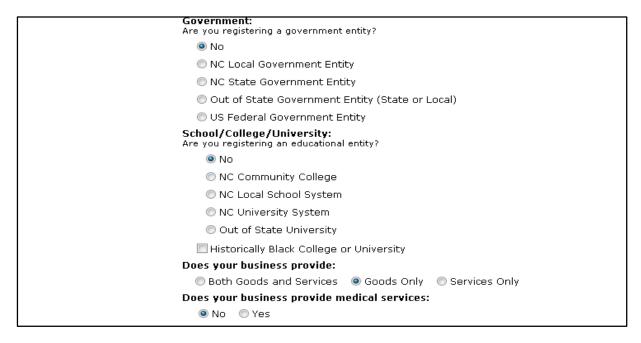
| If you are a(n): | Register with: | 'Vendor Name' | 'Name that appears on 1099 form' | Check 'Individual' | Check 'Sole Proprietorship' | Check 'Small Business' | Check 'Corporation' |
|------------------------|------------------------------|------------------------------------|--|-----------------------|-----------------------------------|------------------------------|------------------------|
| Individual | Social Security Number | Individual's Full Legal Name | LEAVE BLANK | YES | NO | NO | NO |
| Sole Proprietorship | Social Security Number | Company's Name | Owner's Full Legal Name | YES | YES | NO | NO |
| Small Business | Federal Tax ID Number | Company's Name | LEAVE BLANK | NO | NO | YES | NO |
| Corporation | Federal Tax ID Number | Corporation Name | LEAVE BLANK | NO | NO | NO | YES |



- e. **Government: Are you registering as a government entity?** Change the radio button to the response that matches the company description. If the vendor is not a government agency, then the **'No'** radio button should be selected.
- f. School/College/University: Are you registering an educational entity? Change the radio button to the response that matches the company description. If the company is not a Community College, local school system, or university, the 'No' radio button should be selected.

Note: Do not select both a **'Government'** option and a **'School/College/University'** option. Only one option from either section should be selected, if applicable. For example, a North Carolina public university would select **'No'** under **'Government'** and **'NC University System'** under **'School/College/University.'** Private educational institutions should select **'No'** in both sections.

- g. Does your business provide: Select the radio button that describes the commodities that the company provides. If the company provides both goods and services, select the radio button next to 'Both Goods and Services.'
- Does your business provide medical services: Select the corresponding radio button.



5. Click 'Save.'

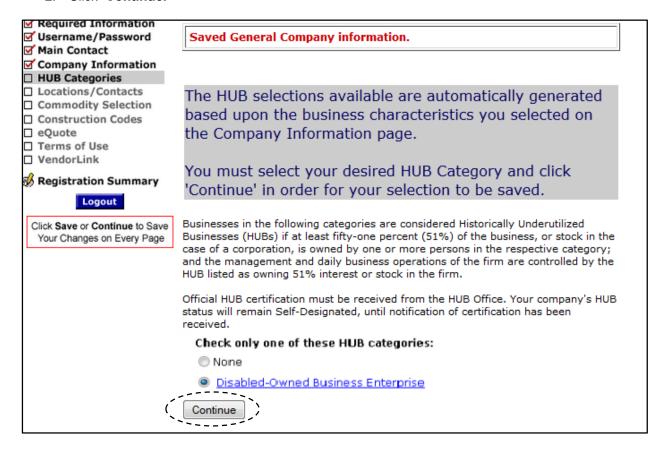


VII. HUB Categories

1. Complete the HUB Selection for the company.

Note: HUB Vendors are Historically Underutilized Businesses. Official HUB Certification must be received from the HUB Office. The company's HUB status will remain as 'Self-Designated' until notification of certification has been received. To learn about Historically Underutilized Businesses and to complete registration, visit http://www.doa.state.nc.us/hub/.

2. Click 'Continue.'





VIII. Locations/Contacts

1. If necessary, add any additional contacts to the account by clicking the 'New Contact' button.

Note: Only persons listed on the account will have permission to obtain the login information from the Help Desk and/or make changes to the account.



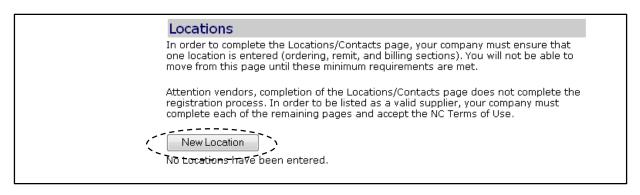
- If the company would prefer to receive payment electronically, complete the E-Payment Bank Account information by clicking the 'New Bank Account' button. To complete this form, the following information is needed:
 - a. Account Number
 - b. Routing Number
 - c. Bank Name and Address

Note: If doing business with State Agencies, a Vendor Electronic Payment form will need to be completed and mailed to the Office of the State Controller. To obtain a copy of the form, visit http://www.osc.nc.gov/vendorepayform/index.html. If an entity using NC E-Procurement is unable to send electronic payment, a check will be sent via US Mail.





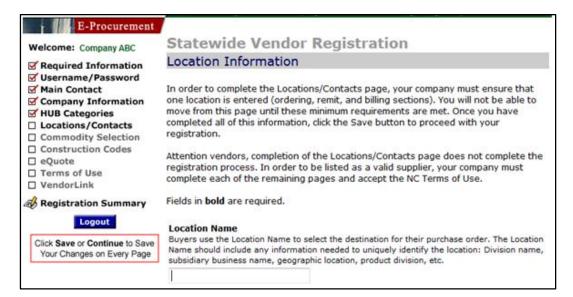
3. Click the 'New Location' button to specify where purchase orders, payments and invoices should be sent for the company.



4. Location Name – This should be used to uniquely identify the location. Buyers use the 'Location Name' to select the destination for their purchase order. The 'Location Name' should include any information needed to uniquely identify the location: Division name, subsidiary business name, geographic location, product division, etc. When adding more than one location, this will help buyers distinguish between the different locations. This field has a maximum length of 30 characters (including spaces, punctuation, and special characters).

Note: Individuals should enter the city and state where they are located in the '**Location Name**' field. Tips for registering as an individual may be found in the <u>Registering with NC E-Procurement - Individuals/Sole Proprietors Job Aid.</u>

Note: Sole proprietorships should enter the owner's full legal name in the '**Location Name**' field. Tips for registering as a sole proprietor may be found in the <u>Registering with NC E-Procurement - Individuals/Sole Proprietors Job Aid.</u>





Please refer to the below table for guidance selecting a location name:

| If you are a(n): | Registered with: | 'Location Name' | |
|---------------------|------------------------|--|--|
| Individual | Social Security Number | Town or City of Residence | |
| Sole Proprietorship | Social Security Number | Owner's Full Legal Name | |
| Small Business | Federal Tax ID Number | Store Number, Division Name, Subsidiary Name, etc. | |
| Corporation | Federal Tax ID Number | Store Number, Division Name, Subsidiary Name, etc. | |

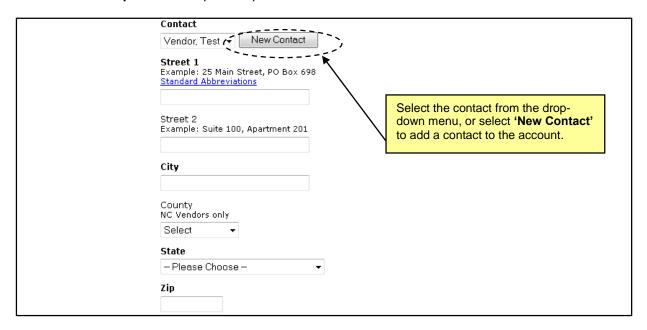


- 5. Complete the 'Order From Address' information.
 - a. **Vendor prefers orders via** Select the preferred method of receiving orders from entities using NC E-Procurement: Fax, Email, or Ariba Commerce Services Network.
 - b. **Does this location accept P-Cards?** This is a form of credit card that allows buyers to procure goods and services without utilizing standard purchasing processes. Change the radio button to indicate whether or not the company accepts credit cards.
 - c. Ordering Email Address Enter the email address where purchase orders for the location should be emailed. If 'Fax' was selected in the 'Vendor prefers orders via' section, the 'Ordering Email Address' field can be left blank.
 - d. **Confirm Ordering Email Address** Re-enter the email address that was typed in the previous field.
 - e. **Ordering Fax** Enter the fax number where purchase orders for the location should be faxed. If **'Email'** was marked in the **'Vendor prefers orders via'** section, the **'Ordering Fax'** field can be left blank. The fax number should be in 999-999-9999 format.





- f. Contact Select the person from the drop-down menu that should be the contact for receiving the purchase orders. The printed purchase orders will show this person as the contact for the company. If the person is not listed in the drop-down menu, click the 'New Contact' button to create a new contact.
- g. Street 1 and Street 2 Enter the street address or PO Box for where purchase orders should be sent.
- h. **City** Enter the city where the address is located.
- i. **County** Select the county where the address is located. This should only be completed if the vendor is located within the State of North Carolina.
- i. State Select the State where the address is located.
- k. **Zip** Enter the postal zip code.





Complete the 'Remit to Address,' which is the address to which payment for goods and services should be sent.

Note: If the mailing address is the same as the information entered in the '**Order From Address**' section, users can click the '**Copy Data from Ordering**' button that will pre-fill the mailing information in the '**Remit to Address**' section.

- a. **Vendor prefers payment via** Select either Electronic Payment or US Mail. If an electronic bank account was not entered, US Mail should be selected.
- b. Make Checks Payable To Select either 'Use Corporation Name' or 'Use Location Name.' The Corporation Name is the name entered in the 'Vendor Name' field while completing the Company Information. The Location Name is the value entered in the 'Location Name' field at the beginning of this section.

Note: The name selected for the 'Make Checks Payable To' section should match the name listed on the company's W-9 form (when registering with a federal tax ID number) or the individual's 1099 form (when registering with a Social Security Number).

c. **Bank Account** – Select the bank account for payments made for goods and services purchased. If US Mail is selected, vendors can leave this field with the defaulted value.



- d. Contact Select the contact that should be associated with payments made to the company. If the contact is not listed in the drop-down menu, select 'New Contact' to create a new contact.
- e. **Street 1 and Street 2** Enter the street address or PO Box for where payments should be sent.
- f. **City** Enter the city where the address is located.
- g. **County** Select the county where the address is located. This should only be completed if the vendor is located within the State of North Carolina.
- h. State Select the State where the address is located.
- i. **Zip** Enter the postal zip code.
- i. Fax Enter the fax number for the address.



Complete the 'Bill To Address' section, which is the address to which the transaction fee invoice for NC E-Procurement will be sent.

Note: If the mailing address is the same as the information entered in the '**Order From Address**' section, users can click the '**Copy Data from Ordering**' button that will pre-fill the mailing information in the '**Bill To Address**' section.

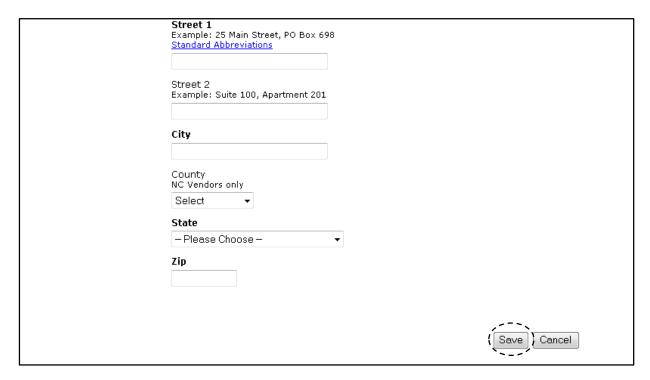


- a. **Vendor prefers bills delivered via** Select the radio button next to Email or Fax depending on how the company prefers to receive invoices from NC E-Procurement.
- b. Billing Email Address Enter the email address to which invoices should be emailed. If Fax was selected as the preferred delivery method, the Billing Email Address can be left blank.
- c. Billing Fax Enter the number to which invoices should be faxed. This field can be left blank if Email was selected as the preferred delivery method. The fax number should be in 999-999-9999 format.
- d. Contact Select the person from the drop-down menu who should be the contact to receive invoices. This person may be contacted if there are questions about payments. If the contact is not listed in the drop-down menu, select 'New Contact' to add an additional contact to the account.





- e. Street 1 and Street 2 Enter the mailing address to which invoices should be sent for the company.
- f. City Enter the City where the address is located.
- k. **County** Select the county where the address is located. This should only be completed if the vendor is located within the State of North Carolina.
- State Select the State where the address is located.
- m. **Zip** Enter the postal zip code.
- 8. Click 'Save.' The new location is saved.



Note: If an additional location needs to be added, select the 'New Location' button again and complete steps 4-8 in Section VIII.

9. Click 'Continue.'



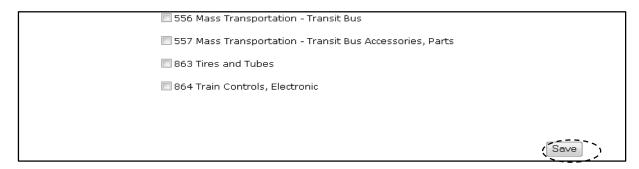


IX. Commodity Selection

1. Select the appropriate commodity codes that describe the goods and/or services that the company provides. More than one commodity code can be selected.

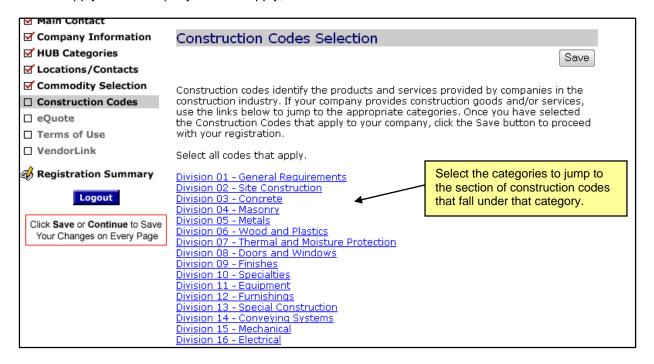
Note: There may not be a commodity code that specifically describes the commodities that the company provides. Select the commodity codes that fit best.

2. Once all applicable commodity codes are selected, click 'Save' at the bottom of the page.



X. Construction Codes

1. Construction codes identify products and services provided by companies in the construction industry. Use the links to jump to the appropriate categories. Select the construction codes that apply to the company. If none apply, this section can be left blank.



Note: Construction Commodity Codes can be selected in both the 'Commodity Codes' section and the 'Construction Codes' section of the registration.



2. Once all applicable construction codes are selected, click 'Save.'

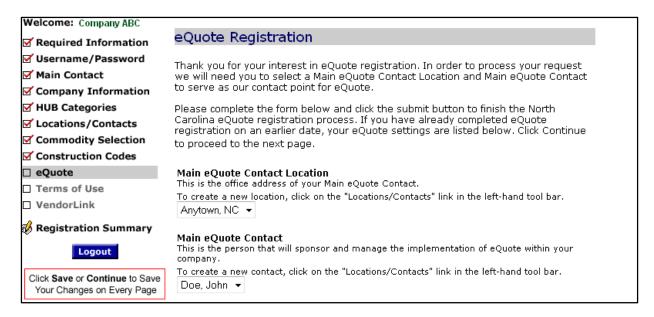
| Division 16 - Electrical (back to top) 16050 Basic Electrical Materials and Methods 16700 Communications 16200 Electrical Power 16500 Lighting 16400 Low-Voltage Distribution 16800 Sound and Video 16300 Transmission and Distribution | |
|--|---------|
| | (Save)) |

XI. eQuote

 Select either 'I want to participate in eQuote' or 'No, I do not want to participate in eQuote now. I am ready to complete my registration. I understand that I may log in again later and register for eQuote.'

Note: eQuote is an electronic service that allows suppliers to receive and respond to electronic requests for quotation from buyers within the State of North Carolina.

2. If 'I want to participate in eQuote' is selected, select the 'Main eQuote Contact Location' and 'Main eQuote Contact' and click 'Submit.'



Note: Within 2 business days, the Main eQuote Contact will receive an additional email with the username and password for the eQuote account.



XII. Terms of Use

- 1. Review the Terms of Use and select either 'I Accept the Terms of Use' or 'I Decline the Terms of Use.' The NC E-Procurement Terms of Use may be found online at http://eprocurement.nc.gov/Documents/terms of use doc.pdf.
 - 14. LIMITATION OF LIABILITY You expressly understand and agree that the State, including its officers, employees, and agents (including the TPA) involved, directly or indirectly, in the delivery and operation of the Service, shall not be liable for any direct, indirect, incidental, special, consequential or exemplary damages, including but not limited to, damages for loss of profits, goodwill, use, data or other intangible losses (even if the State has been advised of the possibility of such damages), resulting from: (i) the use or the inability to use the Service; (ii) unauthorized access to or alteration of your transmissions or data; (iii) statements or conduct of any third party on the Service; or (iv) any other matter relating to the Service.
 - 15. APPLICABLE LAW By visiting the North Carolina E-Procurement Service, you agree that the laws of the State of North Carolina, without regard to principles of conflict of laws, will govern these Terms of Use and any dispute of any sort that might arise between you and the State or its third party agents.



Note: If the Terms of Use are declined, the company will not be registered with NC E-Procurement. If you have questions about the transaction fee referenced in the Terms of Use, please refer to the **'Fee Questions'** section of the Vendor Frequently Asked Questions on the NC E-Procurement web site at http://eprocurement.nc.gov/Vendor/FAQ.html.

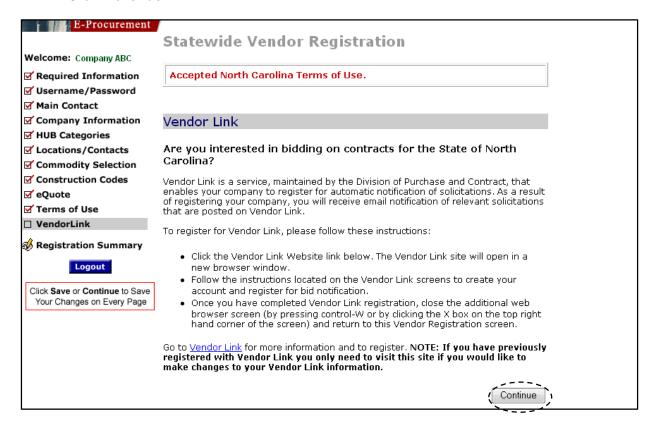


XIII. Vendor Link

 Vendor Link is a service maintained by the Division of Purchase & Contract that enables companies to register for automatic notifications of formal solicitations from buyers within the State of North Carolina. To complete registration for Vendor Link, visit https://www.ips.state.nc.us/ips/Vendor/Vndrmess.asp.

Note: The Vendor Link website is not maintained by the NC E-Procurement Help Desk. If there are any questions while completing the Vendor Link registration, please contact the Division of Purchase & Contract at 919-807-4500.

2. Click 'Continue.'





XIV.Registration Summary

1. Review the company information and confirm that everything entered is correct.

Note: This page can be printed for your records by clicking the 'Print this Information' button.



2. Click 'Continue.'



3. The NC E-Procurement Vendor Registration is completed. A red box will be displayed at the top of the page stating 'Congratulations! You have finished the vendor registration process for the State of North Carolina.' If the registration is completed before 5:00 PM Eastern Time, the company will be visible in the system the following business day. If the registration is completed after 5:00 PM, the registration will take an additional day to process.

